

The Moon and Sixpence Privacy Policy

Your Privacy Is Important to Us

Updated: 21 June 2021

The Moon and Sixpence is committed to protecting your privacy and developing technology that gives you the most powerful and safe online experience. This Privacy Policy applies to The Moon and Sixpence's website and governs data collection and usage.

This privacy policy describes the information that we collect and how the information may be used by us. You are not required to provide any personal information to us unless and until you choose to make a reservation and/or a purchase, sign up for one of our email newsletters or other products, or otherwise use any of our services.

By using the The Moon and Sixpence's website, you consent to the data practices described in this statement.

Collection of Your Personal Information

The Moon and Sixpence collects, with your consent, personally identifiable information, such as your e-mail address, name, home or work address or telephone number. We also collect anonymous demographic information, which is not unique to you, such as your postal or ZIP code, age, gender, preferences and interests.

Your privacy is very important to The Moon and Sixpence. To help protect your privacy, we adhere to the following guidelines. Our website will explicitly ask when we need information that personally identifies you or allows us to contact you ("Personal Information"). Generally this information is requested when making reservations, joining any Rewards Programme, registering for newsletters or other promotional material, when requesting a particular service, when sending feedback or when entering a competition. Where possible, we will provide you with the means to make sure that your Personal Information is correct and current, alternatively you may request for your Personal Information to be updated. You also have the right to request that your personal information not be used for any other use except for the intended purpose of its collection.

The Moon and Sixpence will use your Personal Information to operate our sites, provide services, and to inform you of new features, services, and products. If we intend to use Personal Information for a Secondary Use, we will provide you with the ability to decline this service.

The Moon and Sixpence's website may disclose Personal Information if required to do so by law or in the good-faith belief that such action is necessary to (a) comply with applicable law or with legal process served on The Moon and Sixpence and/or its subsidiaries. or the site; (b) protect and defend the rights or property of The Moon and Sixpence, or this site, and (c) act under exigent circumstances to protect the personal safety of users of goods and services of The Moon and Sixpence, the site, or the public.

If at any time you believe that we have not adhered to these principles, please notify us and we will use all commercially reasonable efforts to promptly determine and correct the problem.

You should also be aware that information and data is automatically collected through the standard operation of the internet servers and through the use of "cookies." "Cookies" are small text files a website can use to recognise repeat users, facilitate the user's on-going access to and use of the site and allow a site to track usage behaviour and compile aggregate data that will allow content improvements and targeted advertising. Cookies are not programmes that come onto your system and damage files. Generally, cookies work by assigning a unique number to you that has no meaning outside the assigning site. If you do not want information collected through the use of cookies, there is a simple procedure in most browsers that allows you to deny or accept the cookie feature; however, you should note that cookies may be necessary to provide you with certain features (e.g., customised delivery of information) available on the website.

There is also information about your computer hardware and software that is automatically collected by The Moon and Sixpence. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used by The Moon and Sixpence for the operation of the service, to maintain quality of the service, and to provide general statistics regarding the use of our website.

Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through The Moon and Sixpence's public message boards, this information may be collected and used by others. Note: The Moon and Sixpence does not read any of your private online communications.

The Moon and Sixpence encourages you to review the privacy statements of websites you choose to link to from The Moon and Sixpence's so that you can understand how those websites collect, use and share your information. The Moon and Sixpence is not responsible for the privacy statements or other content on websites outside of our website.

The Moon and Sixpence makes use of Analytics, including Google Analytics and Adobe Analytics on its website. Google Analytics is a service offered by Google that generates detailed statistics about a website's traffic and traffic sources and measures conversions and sales. Using the Ads Settings, visitors can opt-out of Google Analytics for Display Advertising, customize Google Display Network ads and social media marketing and remarketing. Visitors can also access to Google Analytics' currently available opt-outs. For further information, please refer to Policy requirements for Display Advertising.

Use of your Personal Information

The Moon and Sixpence collects and uses your personal information to operate our website and deliver the services you have requested. The Moon and Sixpence also uses your personally identifiable information to inform you of other products or services available from The Moon and Sixpence and its affiliates. The Moon and Sixpence may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

The Moon and Sixpence does not sell, rent or lease its customer lists to third parties. We may from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party. In addition, The Moon and Sixpence may share data with trusted partners to help us perform research and, historical and

statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to The Moon and Sixpence, and they are required to maintain the confidentiality of your information by way of confidentiality agreements. Should you wish that your personal information not be used in this manner, simply send 'unsubscribe' to info@moonandsixpence.co.za

The Moon and Sixpence does not use or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent.

The Moon and Sixpence keeps track of the websites and pages our customers visit within the The Moon and Sixpence's website, in order to determine what of our services are the most popular. This data is used to deliver customised content and advertising within The Moon and Sixpence to customers whose behaviour indicates that they are interested in a particular subject area.

Non-personal information that we collect may include information regarding your activities on any of the sites, which may be aggregated and used to help us provide more useful information to our customers and to understand which parts of the sites are of most interest.

We may use 3rd parties to provide services (e.g. maintenance, analysis, audit and marketing). They will have access to your information as reasonably necessary to perform these tasks on our behalf and are obligated not to disclose or use it for other purposes.

Online WebChat

Should The Moon and Sixpence opt to make use of a live online chat facility that will be available on select pages of our website, this chat will be permission-based and will be initiated by visitors to the website. All chats are monitored for quality assurance purposes.

Log Files

Like many other Websites, The Moon and Sixpence makes use of log files. The information inside the log files includes internet protocol (IP) addresses, type of browser, Internet Service Provider (ISP), date/time stamp, referring/exit pages, and number of clicks to analyse trends, administer the site, track user's movement around the site, and gather demographic information. IP addresses, and other such information are not linked to any information that is personally identifiable.

Use of Cookies

The Moon and Sixpence website uses "cookies" and other technologies such as pixels and tags, to help you personalise your online experience. We log usage data when you visit or otherwise use our Services, such as when you view or click on content, perform a search, view a web page, operating system, browser and device. A cookie is a text file that is placed on your hard disk by a Web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you. Cookies are used to recognise you, remember your preferences and personalise your experience that is in line with your settings;

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalise The Moon and Sixpence's pages, or register with our website or services, a cookie helps The Moon and Sixpence to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same Moon and Sixpence website, the information you previously provided can be retrieved, so you can easily use The Moon and Sixpence's features that you have customised.

You have the ability to accept or decline cookies by activating the appropriate settings on your browser. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of The Moon and Sixpence's services or websites you visit. Should you choose to visit our website without cookies, in some instances certain services, features and functionality may not be available to you.

DoubleClick DART Cookie

- Google, as a third party vendor, uses cookies to serve ads on moonandsixpence.co.za 's domain;
- Google's use of the DART cookie enables it to serve ads to users based on their visit to Moon and Sixpence and other sites on the Internet.
- Users may opt out of the use of the DART cookie by visiting the Google ad and content network privacy policy at the following URL – https://www.google.com/privacy_ads.html.

These third-party ad servers or ad networks use technology to the advertisements and links that appear on Moon and Sixpence and send directly to your browsers. They automatically receive your IP address when this occurs. Other technologies (such as cookies, JavaScript, or Web Beacons) may also be used by the third-party ad networks to measure the effectiveness of their advertisements and / or to personalise the advertising content that you see.

The Moon and Sixpence has no access to or control over these cookies that are used by third-party advertisers.

You should consult the respective privacy policies of these third-party ad servers for more detailed information on their practices as well as for instructions about how to opt-out of certain practices. The Moon and Sixpence's privacy policy does not apply to, and we cannot control the activities of, such other advertisers or web sites.

If you wish to disable cookies, you may do so through your individual browser options. More detailed information about cookie management with specific web browsers can be found at the browsers' respective websites.

Collection Of Data

This Website Will:

- Remember what is in your shopping basket (should we extend our website to have this feature)
- Remember where you are in the order process
- Remember that you are logged in and that your session is secure.

The following are not Strictly Necessary, but are required to provide you with the best user experience and also to tell us which pages you find most interesting (anonymously).

This Website Will Also:

- Offer Live Chat Support (if available)
- Track the pages you visit via Adobe Analytics, Google Analytics or similar Analytics tracking software
- Targeting Cookies
- Allow you to share pages with social networks such as Facebook (if available)

This Website Will Not:

- Share any personal information with third parties.

Security of your Personal Information

The Moon and Sixpence takes practical and reasonable steps to secure your personal information from unauthorised access, use or disclosure. The Moon and Sixpence secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

Changes to this Statement

The Moon and Sixpence will occasionally update this Statement of Privacy to reflect company and customer feedback. We encourage you to periodically review this Statement to be informed of how we are protecting your information.

Contact Information

The Moon and Sixpence welcomes your comments regarding this Statement of Privacy. If you believe that we have not adhered to this Statement, please contact us via info@moonandsixpence.co.za or cecilia@moonandsixpence.co.za or 0828870688 or 0116597030. We will use reasonable efforts to promptly determine and remedy the problem.

PAIA

Promotion of Access to Information Act

The Moon and Sixpence CC (“Moon and Sixpence” or “the Company”)

MANUAL IN TERMS OF THE PROMOTION OF ACCESS TO INFORMATION ACT

The Moon and Sixpence is a private wedding and conference venue with 18 rooms.

PARTICULARS IN TERMS OF THE SECTION 51 MANUAL

CONTACT DETAILS [SECTION 51(1)(A)]

The Moon and Sixpence CC

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[Download the PAIA document](#)